

Ajenda Kenya

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AJENDA KENYA ORGANIZATION,

P.O BOX 517-80100,

MOMBASA.

23/10/2023.

TO THE COUNTY EXECUTIVE COMMITTEE MEMBER,

DEPARTMENT OF HEALTH,

MOMBASA COUNTY.



RE: REQUEST FOR ACTION AT THE COAST GENERAL TEACHING AND REFERRAL HOSPITAL, CHAANI OUTREACH CENTRE.

Ajenda Kenya is a youth led organization formed in 2018 and whose operation is in Mombasa County. The organization seeks to address the growing gaps of youth grievances in the communities and in a special way enhance youth participation and voices in addressing local issues.

Following a community forum meeting with Chaani community members on 3rd August 2023, the community members raised various concerns at the Coast General Teaching and Referral Hospital, Chaani Outreach Centre. As such, we kindly request for your mitigation measures so as to have satisfactory services for the improvement of the community health needs. The major concerns identified included;

- Shortage of drugs in that patients are forced to purchase prescribed drugs outside the hospital.
- Under staffing. The Doctor-Patient ratio is low hence compromising quality of service delivery.
- Poor attitude from staff.
- No night service provision as opposed to the promise of 24/7 service delivery with an exception of the maternity services.
- Delay in NHIF card use process compared to cash payment.

Your prompt response will be highly appreciated.

Yours Sincerely,



Felix Otieno, Executive Director,

Ajenda Kenya



Peaceful Co-existence, Good Governance, Respect for Human Rights & Sustainable Development